

Happening in SRO

You can find this "Happening in SRO" and all similar newsletters on the SRO Intranet Home Page, located at: https://sro-intranet.isr.umich.edu/ under Key Updates.

If you have items for the newsletter or if you would like to highlight an event, please let Brenda Spaulding or your subunit director know.

Reminder – Holidays and SRO Closure Dates

Please note that Wednesday, November 26 is an SRO Closure Day. If you are planning to work on that day, let your supervisor know. If you are taking the day off, enter vacation time for that day in your timesheet. November 27, November 28, December 25, 2025 and January 1, 2026 are all considered to be U-M holidays and should be entered as holidays in your timesheet. December 26-31 are season days and should be entered as season days in your timesheet. Vivienne Outlaw is our contact person for the holiday closure plans – see her if you have questions about task or project coverage.

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SRO Closure U-M Holiday U-M Season Day

Floating Holiday Time

Just a reminder that unused floating holiday time will expire at the end of December. "Unused floating holiday time does not carry over and is not paid out if not used during the 12-month calendar year. Because the floating holiday is a "use it or lose it" benefit, employees may consider submitting a scheduling request early in the calendar year to avoid losing access to the floating holiday benefit."

As of the end of September, there are 81 employees in SRO who have not used their floating holiday. For more details on this U-M benefit, please follow this link:

https://hr.umich.edu/floating-holiday-fags-1

For inspiration on how you might use your floating holiday time, please see these stories and photos that were shared by U-M faculty and staff of their experiences celebrating this new benefit:

https://provost.umich.edu/stories-and-photos-from-your-floating-holidays/

Can't remember if you already used it or not? You can check your leave balances in Wolverine Access under Employee Self Service and then 'View Leave Balances'.

Save the Date: SRO All-Staff Meeting



An SRO All Staff meeting will be held **Wednesday, December 3rd** in room 1430 at ISR Thompson from 12:00 PM-2:00 PM. Lunch will be served at the start of the event.

Click Here to Add SRO All Staff to Google Calendar



This month, we are recognizing those who had milestone anniversaries in July, August, and September.

Congratulations on your U-M anniversary!

5 Years 20 Years 1 Year Brianna Sabol, TSG Cheng Zhou, TSG Dedra Campbell, PDMG Jackson Collier, PDMG Minako Edgar, DMSS Chelsea Graham, PDMG Mana Mouna, PDMG 10 Years Kyle Proctor, TSG David Bolt, TSG 25 Years Daniel Tomlin, PDMG Edwina Yang, PDMG Daniah Buageila, PDMG Dean Stevens, FSG

Splunk .conf25 Conference Report (Chad Cattell)

SRO's Technical Service Group recently attended Splunk .conf25, where the major theme centered on agentic AI and the transformative capabilities of Splunk's 10.0.0 release. Our current implementation across 178 servers, 105 lab computers, and 286 field laptops aligns exceptionally well with industry best practices, as confirmed through direct consultation with Splunk engineers who validated our server monitoring and alerting methodology. This alignment was further demonstrated when we successfully used Splunk's AI Toolkit (machine learning capabilities) to identify and resolve a critical field laptop issue affecting 165+ devices, where legacy Beachhead software components were generating millions of error logs — showcasing exactly the type of proactive system monitoring and data analysis that Splunk champions. Additionally, version 10.0.0 introduces valuable features like dashboard sharing with non-Splunk users, which will enable broader data access across ISR teams without requiring full Splunk Cloud access.

Splunk's strategic direction heavily emphasizes Al-driven analytics through proprietary large language models trained specifically on machine data, creating "bi-lingual" Al agents capable of real-time application monitoring and DevOps support. Live demonstrations showcased Al agents autonomously generating dynamic dashboards on-the-fly and facilitating natural language queries for application performance investigations — capabilities that directly enhance our current MSMS application monitoring approach. Our custom MSMS software logs are now centralized in Splunk Cloud, enabling our development team to track application metrics, user activity, and system errors through comprehensive dashboards and log searches. Organizations like Ford Motor Company demonstrated enterprise-

scale implementations, including executive dashboards that provide high-level operational visibility while enabling drill-down capabilities for issue resolution, a model we plan to adopt. The conference also highlighted extensive integration opportunities with cloud platforms like Snowflake and the emerging Model Context Protocol (MCP) ecosystem, positioning Splunk as a central hub for Al-powered Security & DevOps operations across diverse enterprise environments.

Rebranding of MSMS to Nautilus (Carol Lively)



As many of you know, TSG recently shared that MSMS would be evolving into two distinct versions to enable TSG to implement crucial architectural and security enhancements, addressing longstanding challenges with performance and usability. Given the significant scope and impact of the changes in the new version, we believe it is essential to rebrand MSMS with a new name — one that reflects the magnitude of this transformation.

After thoughtful consideration and collaboration, the MSMS team is excited to announce our new platform will be called "Nautilus."

The name "Nautilus" is inspired by the Ancient Greek words *naûs* (ship) and *nautílos* (sailor or paper nautilus). The nautilus shell — with its graceful, spiraling chambers — serves as a symbol of continuous growth and evolution. Its logarithmic spiral, admired for its mathematical elegance and links to the Fibonacci sequence and sacred geometry, embodies order and harmony from underlying complexity. We feel that this name reflects a product designed to systematically navigate users through multifaceted workflows, streamlining complex processes with precision and efficiency.

Moving forward, the current version will continue to be known as MSMS, while the next-generation platform will carry the Nautilus name, marking this major step forward in our software's development.

Climate Breakfast - Climate Week 2025 (Office of Campus Sustainability) (Stephanie Chardoul)



SRO's *Green Team* is small but mighty -- Ann Vernier and Bree Walton take composting and recycling seriously and their efforts were recently recognized by U-M's Office of Campus Sustainability! SRO was named in the OCS newsletter as a "Waste Infrastructure Success"... scroll down to the Perry Building highlight here. Ann and Bree were also invited to a Celebration Breakfast earlier this month during Climate Week, sponsored by OCS. The breakfast was to recognize sustainability champions across campus: "Join us for a morning of appreciation, networking, and reflection as we honor the impact you've made on our campus community." Here is Ann celebrating with Nicole Berg, Sustainability Program Manager. Congratulations to our Green Team -- thank you for making SRO a better place

AASRO and SESRC's 55th Anniversary Celebration

The Association of Academic Survey Research Organizations (AASRO) held its annual Directors Meeting last month in Pullman, WA, sponsored by the Social and Economic Sciences Research Center at Washington State University. SESRC combined the meeting with a 55th anniversary celebration of their center, which included a keynote by the Honorable Robert Santos (former U.S. Census Director *and* former SRO Director!). Stephanie Chardoul and Nicole Kirgis attended to represent SRO/SRC. Nicole chairs AASRO's History and Archives Committee -- she gave a report on their activities, as well as a panel presentation on in-person interviewing. Stephanie led a session on "Keeping AASRO vibrant", and also started her one-year term as AASRO President (she'll let you try her official gavel if you visit her office (a). Many of our colleagues weren't able to join us this year due to travel restrictions at their universities, but we still managed to have a very useful and productive 2.5 days of discussions and events!







SRO Wellness News (SRO Wellness Committee)

Please reach out if you are interested in being part of the SRO Wellness committee or if you have ideas to share. srowellcomm@umich.edu

New Ways November 2025 Calendar from Action for Happiness.

BEVERAGE WALKS 2025 - FINAL WALK OF THE SEASON!

We'll take a walk and enjoy a cup of coffee, tea, or smoothie (if available) sponsored by the SRO Wellness Committee. Fresh air, drink, nice walk, and bonding with colleagues. We will have a series of three walks with a limit of 10 people each to increase the opportunity to interact more easily.

Meet in the Perry lobby at the scheduled time. NOTE: If inclement weather, your SRO Wellness Committee Walk lead will contact the group to reschedule.

**Sign-up is open to any regular appointment SRO staff. One sign-up per person, please.

If the list is FULL please type your name below the FULL line and we will let you know if space opens up.

Wednesday, November 5 - Roos Roast - 12:00 p.m. Click Here to Sign Up for Roos Roast



Beverage Walk to Moka & Co - October 15, 2025

FOOD TRUCKS ARE BACK!

We are so pleased to announce that the Wellness Committee met with U-M representatives to negotiate the return of food trucks to Perry! We will follow the U-M food truck policies and work with vendors on the U-M approved and vetted food truck list. Changes include online ordering only; no ordering at the food truck itself. We will provide the link/QR code for ordering.

We were able to get a truck lined up this fall! Please mark your calendars for <u>Impasto</u> on **Wednesday**, **Nov. 12!** Click <u>HERE</u> to add to Google Calendar. More information to come on the ordering system.

We will pick up the food truck season again in March 2026.

FALL SRO FREECYCLE

Thanks for participating in our second SRO Freecycle event for 2025. Our next Freecycle event will be in the spring of 2026. More information to come in early 2026.





FAMILY HELPERS

Did you know there is a U-M Family Helpers Posting Board? It connects currently enrolled U-M students and retirees who are available to hire for occasional, partial week, or short-term support, to current U-M employees and students who want to hire a helper in their Ann Arbor area home. Services offered may include child care or babysitting, personal care (PCA support), elder or other adult care, pet care, tutoring, house sitting, and house or yard work. Here is the link: Family Helpers

UPCOMING M-HEALTHY and U-M ACTIVITIES

- ★ REMINDER Sunday, November 2 FALL BACK an hour! Resources to help with better sleep practices.
- ★ Be a Hero at the Big House Sunday, November 23, sign up to donate blood, join the organ donor registry, or join the bone marrow registry. Located in the Jack Roth Stadium Club.
- ★ Women and Mental Health Zoom Presentation Faculty and Staff Counseling and Consultation Office (FASCCO).
 - o Monday, November 3, 12:00 p.m. 1:00 p.m.
 - o Click Here to Register

Research has identified differences in women and men regarding risk, prevalence, presentation, course, and treatment of mental health conditions. This presentation will explore factors that affect women's mental health, mental health disparities, and the importance of mental healthcare for women. Folks of all genders are welcome to attend, although part of the presentation will include an experiential component for those who identify as women.

- ★ Stress Management Tools and Resources reminders to take care of yourself body, mind, and spirit.

 Click Here to View Resources
 - Webinar Recording Managing Anxiety: Trends, Tools, and Resources for Well-Being
- ★ Calm Kits ideas for a moment of calm.
- ★ Holiday Stop and Swap weekly emails (Nov 17, 2025 Jan 5, 2026) for ways to cut back or abstain from alcohol this season choose what's best for you.
 - Click <u>HERE</u> to Register and learn more about Holiday Stop and Swap emails
- ★ The Network for Change & Continuous Innovation (NCCI) offers resources such as professional development workshops and a nationwide community of practice focused on accelerating change and innovation in higher education. U-M faculty and staff have free access through the university's institutional membership, sponsored by Organizational Excellence. Learn more about how to create your NCCI account