

SRO All-Staff Meeting

Dec 6, 2023



Welcome



Today's Agenda

Business Meeting

- Welcome
- SRO Director Remarks
 - End-of-year report
 - Other notes
- SRO financial review
- Highlighted upcoming projects
- Questions?
- Welcome, New Colleagues

Holiday Celebration

- Brief announcements
- Lunch
- Team trivia contest
- Awards and closing



SRO Director Remarks

Stephanie Chardoul
she / her / hers



Year in Review

- Official “End of Year” report, assembled by SRO for SRO
- (Mainly) Reflects our fiscal year (July – June)
- Highlight current SRO status and some initiatives
 - Generally we don’t highlight specific sponsored projects
 - Not intended to be comprehensive
 - We welcome suggestions on what to include!
- Final version posted on SRO Intranet (Home Page)
 - Shared with key stakeholders in SRC/ISR



SRO All Staff Meeting - Dec. 6th, 11:15am-1:30pm

Key Updates:

CRS Data Updated – Nov. 7
Key Production Dates – Dec. 8
Happening in SRO – Oct. 27

Quick Links

- Computing Help Requests
- Duplicating
- Facilities Requests
- ISR Intranet
- ISR Staff Directory
- Message Center
- M+Google
- Procurement Requests
- Reserve a Conference Room
- SRC COMM3
- SRC Intranet
- Update Emergency Contact Info

About SRO

- Acronym List
- All Staff Meetings
- Email Group Directory
- Events Calendar for SRO
- Fiscal Year End Report (FY 22)
- Media Repository (Videos)
- Organization Charts
- Perry Floor Maps
- Staff Directory
- Staff Photo Program
- Wellness Program

Employee Resources

ET (system Link)
2023 ET Monthly (All) Due Dates
2023 ET Biweekly (All) Due Dates
2023 ET Temp Biweekly (All) Due
Dates
2024 ET Monthly (All) Due Dates

Best Practices

- Collaboration Guidelines
- Cross-Cultural Survey Guidelines
- Signature Guidelines
- SRO Best Practices
- SRO Meeting Norms
- SRO Style Guide
- Survey Process Forum

Conferences

- [SRO Presentations/Publications List](#)
- [Prof. Membership & Conferences](#)
- [Policy](#)
- [Per Diem Rates 2022](#)
- [AAPOR](#)
- [IRUC](#)

Technical Systems

- CRS
- FRED
- MPR Administration
- OLIVE 4.0
- Resource Forecasting Tool
- SRO Report Portal
- Webtrak 3
- WebLog 2018
- WebLog Classic
- More information >>>

U-M Links

- Campus Safety
- CSCAR
- eResearch
- Information Technology Services
- MCommunity
- REEDS & REEDS

FY23 Financial Summary

We completed \$39.9M in total **sponsored** project work, generating \$11.2M in indirect cost recovery fees (IDC).

–Represents a 20.1% *increase* in IDC volume compared with FY22. SRO generated a high effective IDC rate* of 39% in 2023, similar to the effective rates SRO has experienced over the last five fiscal years due to an increased proportion of high IDC projects in our portfolio.

–In FY23 we were very close to our budget expectations for the year. We completed only .6% less (255K) in sponsored work than our “medium” estimate at the start of the fiscal year!

–We had a \$4.7M operations (overhead) budget allocation and ended the year with an underrun of \$214K (4.5% underrun).

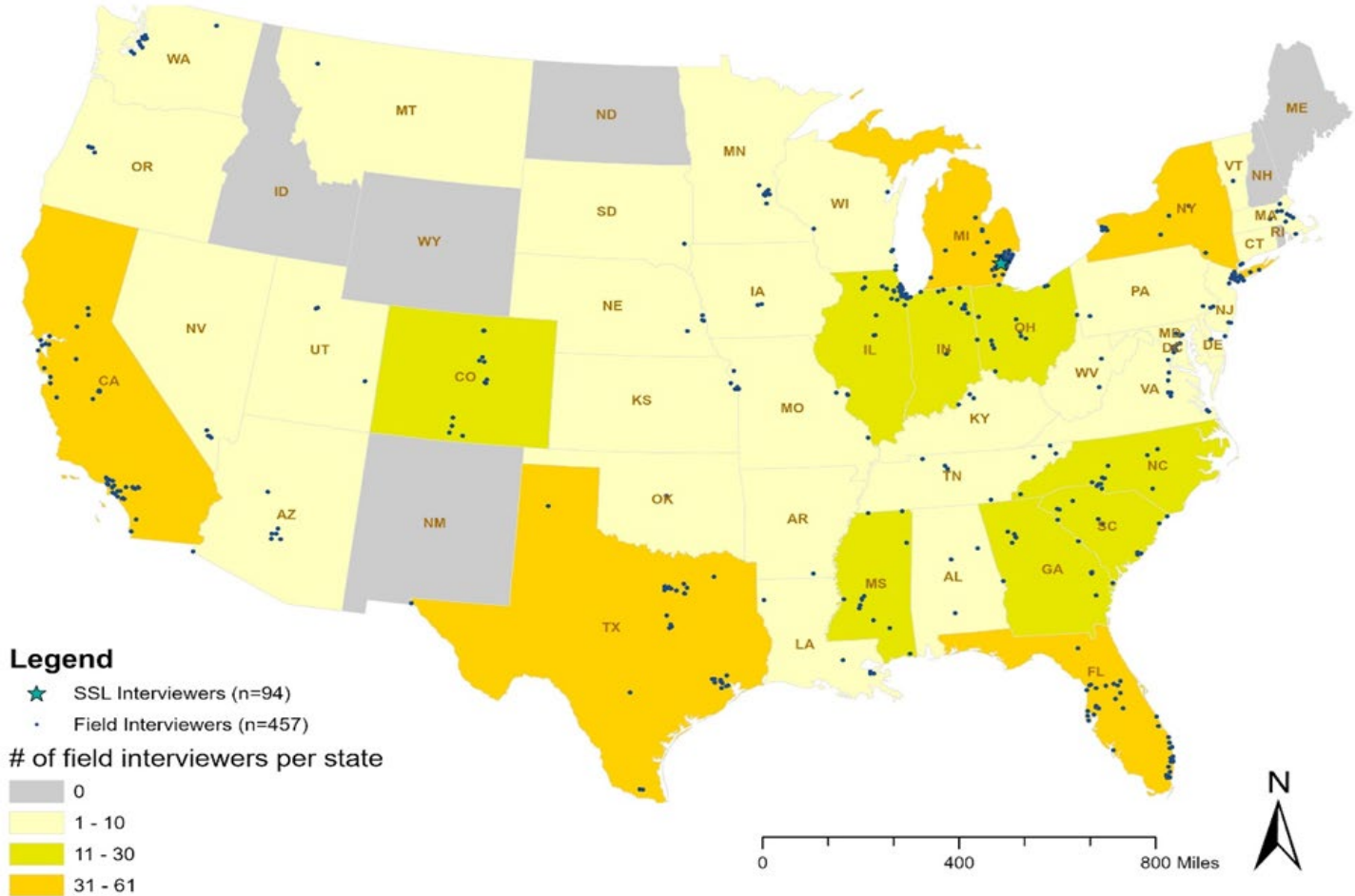


A Different View of Volume

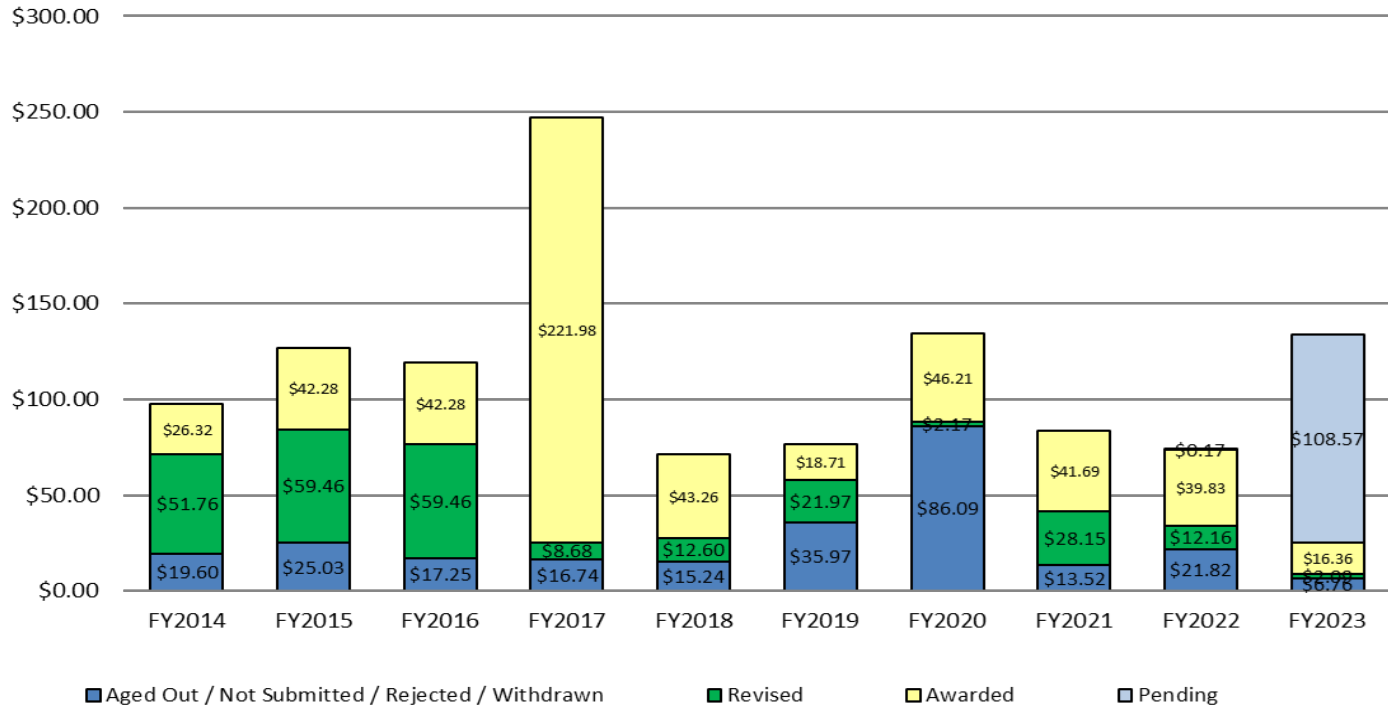
- SRO worked on 46 unique projects. Six of those projects had multiple funding mechanisms. Multiple funders are sometimes necessary given the total costs of some projects, but it adds a lot of complexity to cost monitoring.
- We processed 6,809 interviewer expense reports (vs. 2,348 in FY22) and 1,081 travel advances (618 in FY22).
- We processed \$629,698 in respondent payments (\$249,115 in FY22).
- We reimbursed \$800,252 for mileage, which is 1,212,504 miles (\$239,360 in FY22)
- A total of 373 new interviewers were hired in FY23. The split by category was 314 in the field and 59 in the SSL. In 2022 we hired 99 in the field and 63 in the SSL.



Locations of Current SRO Interviewers



Dollar Value (in Millions) of Formal Proposals by Disposition



Survey Design Consultations

- In FY23, SRO provided consultation in sampling design, questionnaire design, or data collection best practices to 74 research initiatives outside of SRO
 - 56 for U-M departments or Michigan Medicine
 - 12 for external colleges and universities
 - 6 for various foundations, institutes, private companies



SRO Represents!

SRO was well represented with staff attending over 15 professional conferences and meetings.

SRO staff contributed to multiple SRC/ISR/U-M committees:

- SRC Comm³ - Communication & Community Committee
- (ISR) DEI Staff Working Group
- (ISR) DACCD - Director's Advisory Committee on Community & Diversity
- ISR Community Guides
- (U-M) Voices of the Staff



Other Highlights in EOY Report

Clinical Contact Program

Interviewer Help Desk

Respondent Connection Team

SRO Wellness Committee



Other Notes...

SRC Assistant Director – done!

SRC Director Search

SRC Mission, Values, and Strategic Planning

TSG Director – done!

SRO Culture discussions

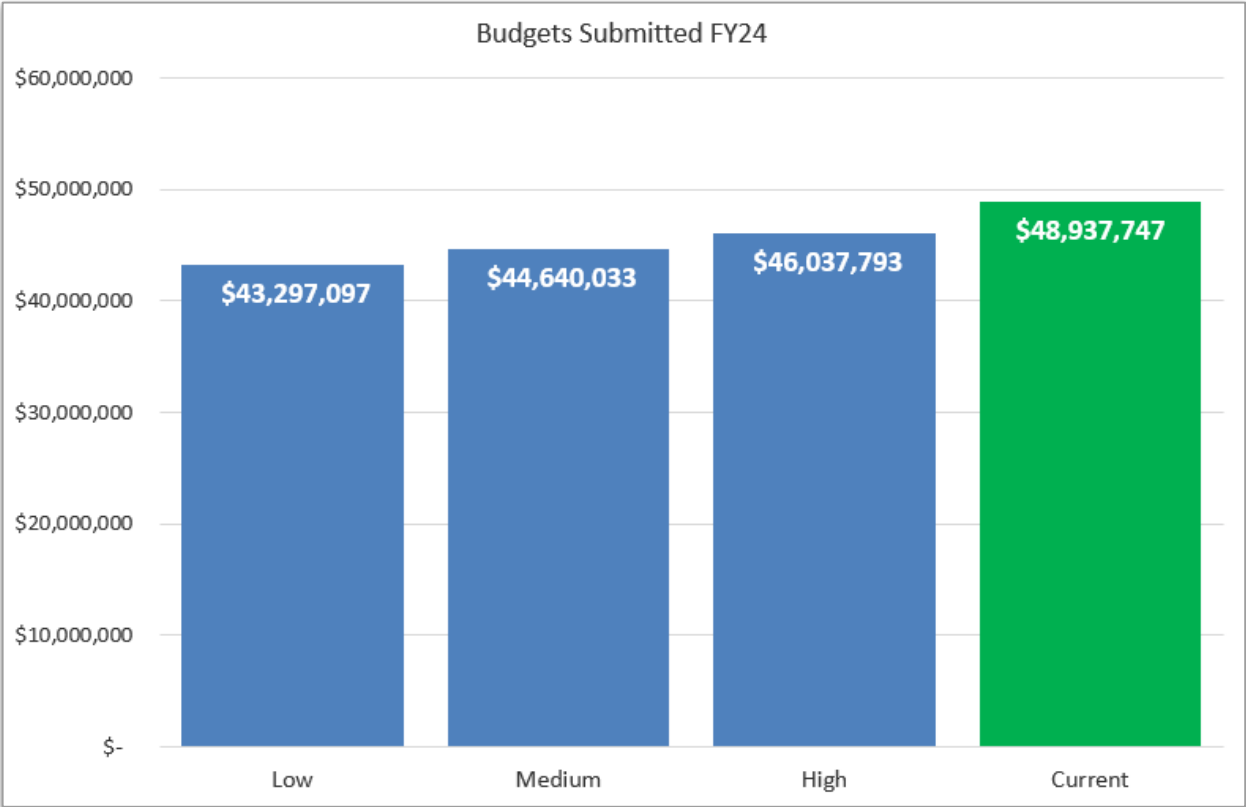


SRO Financial Review

Ryan Neice
him / him / his

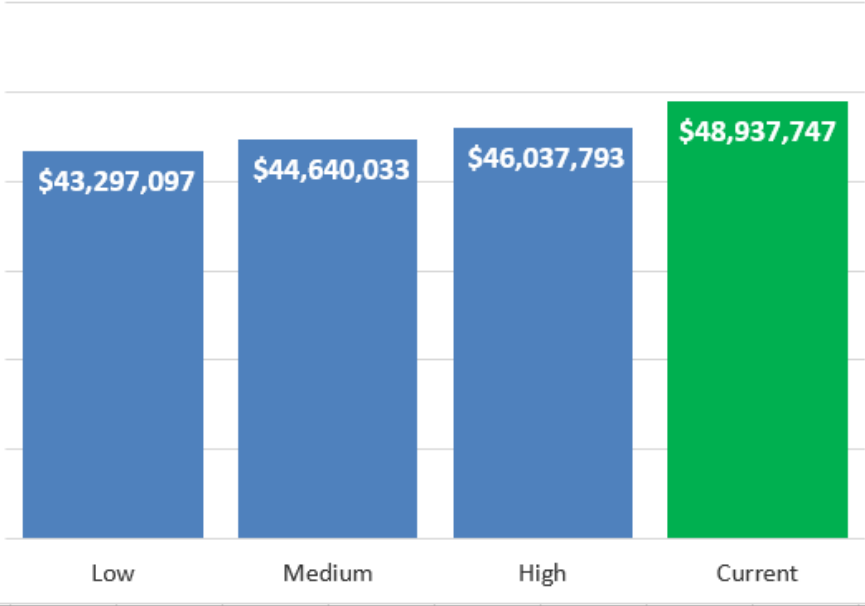


Fiscal Year 2024 Financial Summary

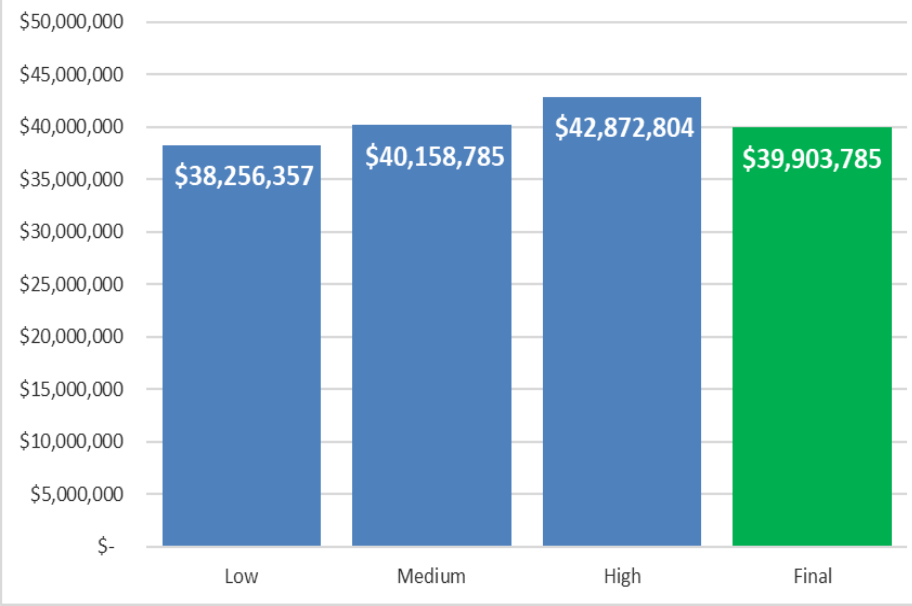


FY24 compared to FY23

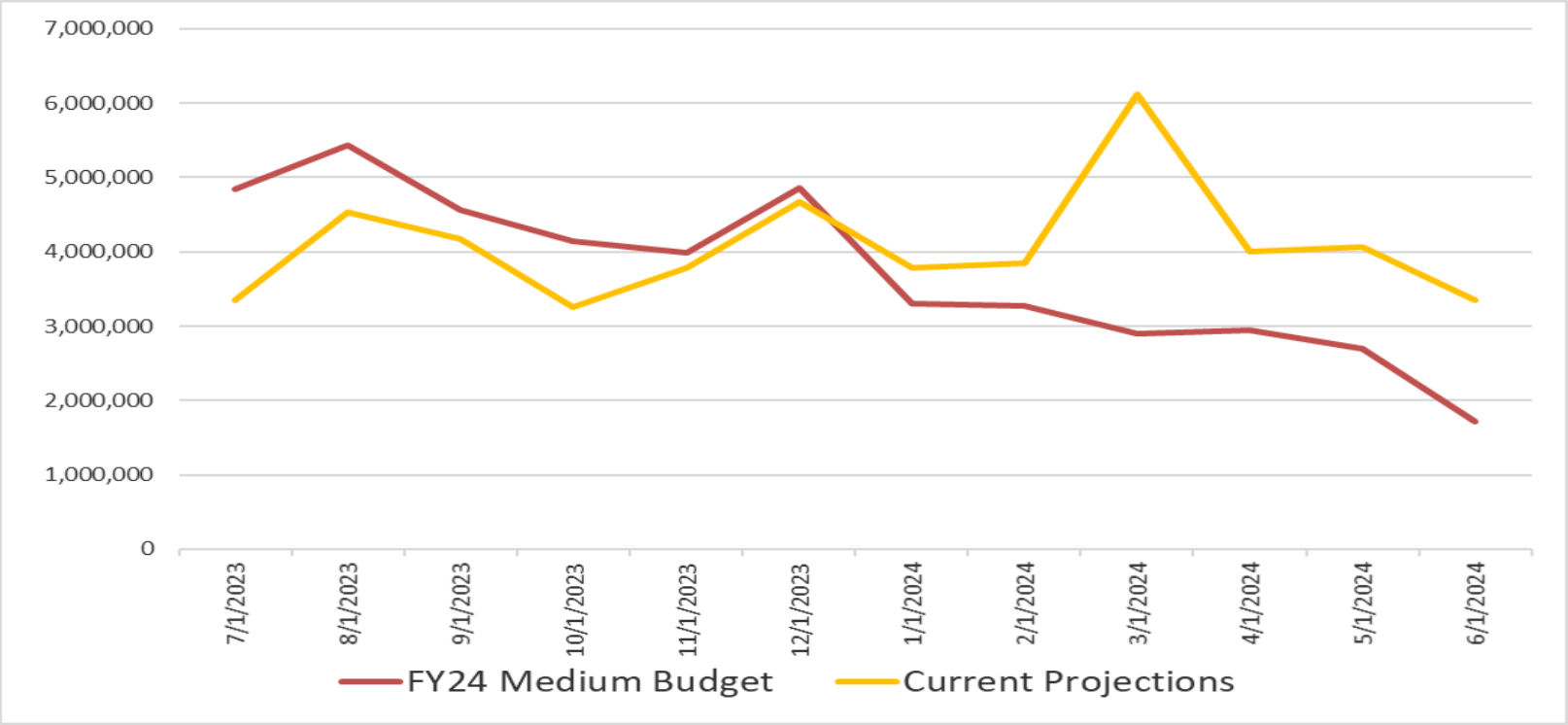
Budgets Submitted FY24



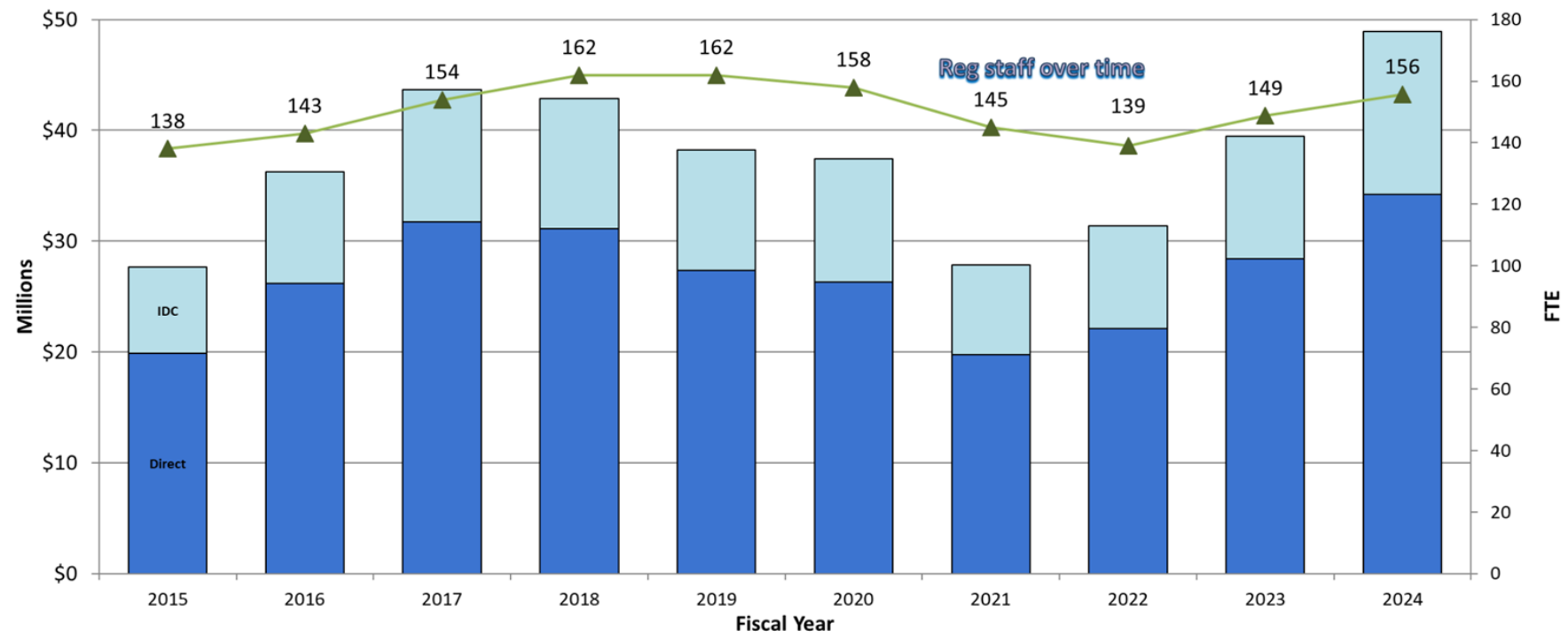
Submitted FY23



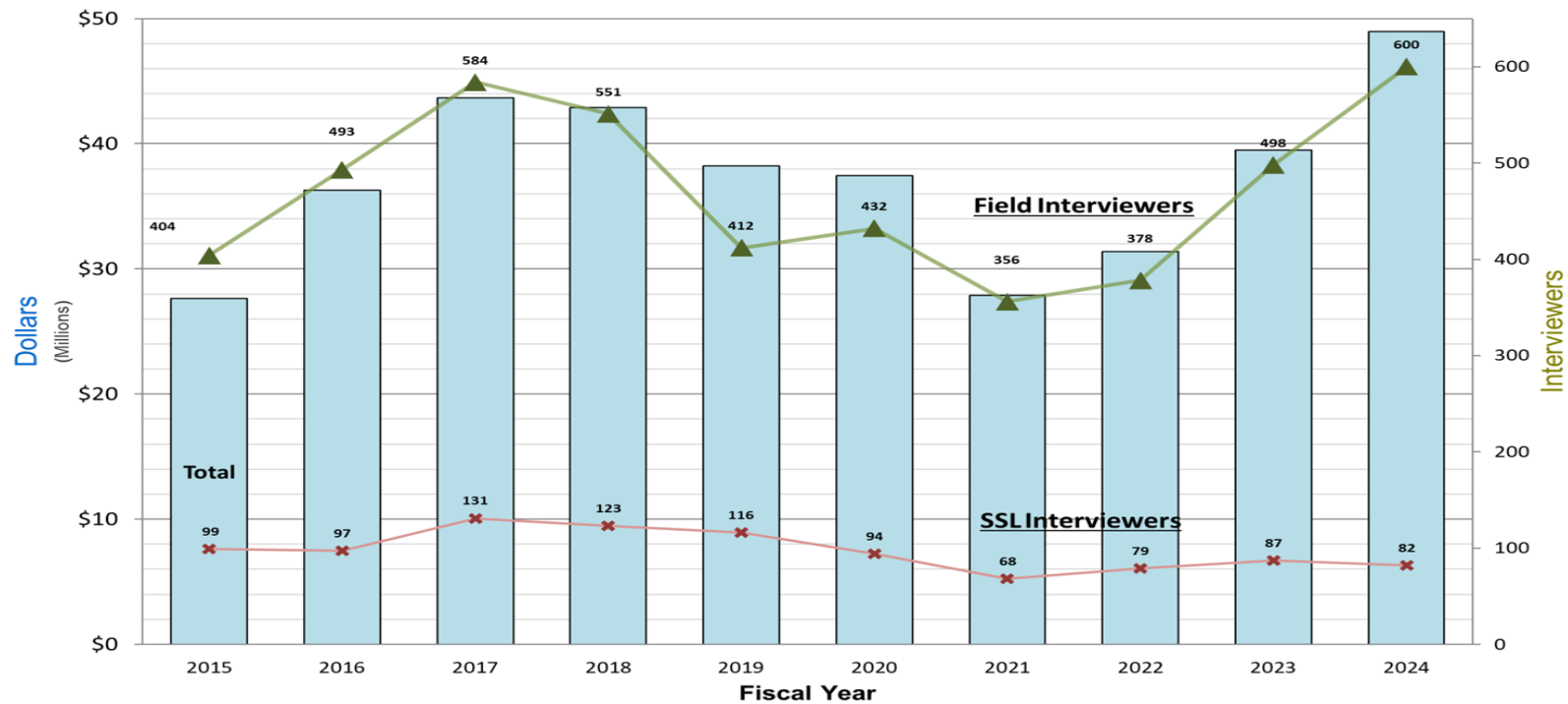
FY24 Sponsored Projections compared to FY24 Budget



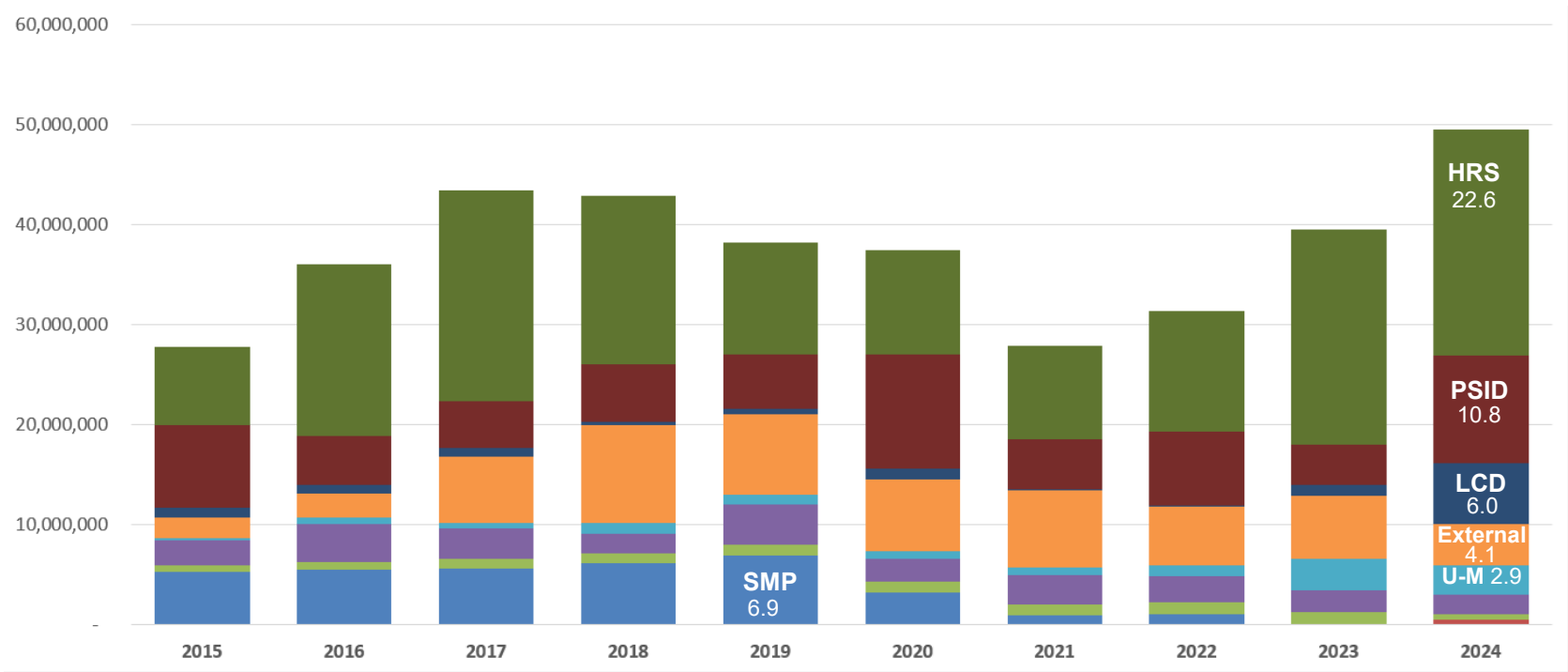
SRO Reg Staff over time



SRO Interviewing Staff over time



SRO projects by program over time





Highlighted Upcoming Projects

Lisa Holland
she / her / hers



American National Election Study (ANES)

- University of Michigan and Stanford University, funded by the National Science Foundation
- First pilot data collection in 1948
- Provide data to inform understanding of election outcomes
- Data collection conducted in two waves between August 2024 and early 2025, a Pre-election wave and a Post-election wave
- 2023 methodological work



American National Election Survey (ANES)

- Face-to-face interviews, web surveys, live video interviews, and paper questionnaires
- Panel sample and a new probability sample
 - 1200 FTF completes (55% response rate)
 - 2400 web completes (40% response rate)
 - 2375 panel completes (89% response rate)
 - 85%-90% response rates expected on the Post-election survey
- Dates are not flexible!
 - March 2023 - Sampling
 - March 2024 - Pre-production
 - August 2024 - Pre-election data collection → ELECTION DAY: November 5, 2024
 - November 2024 - Post-election data collection



National Dementia Workforce Study (NDWS)

- Interdisciplinary initiative led by teams at the University of Michigan - Michigan Medicine and the Survey Research Center - and the University of California, San Francisco
- National Institute on Aging (NIA)
- Meeting the care needs of the nation's growing population of persons living with dementia
 - In 2020, over 6 million Americans had Alzheimer's disease or a related dementia (ADRD)
- Develop and field four new annual national surveys of the dementia care workforce, including physicians, nurses, and direct care workers across multiple care settings.



National Dementia Workforce Study (NDWS)

- SRC/SRO will provide:
 - RFP management and selection of data collection organizations
 - Sample frame development, sample design and implementation, weighting and non-response adjustment
 - Rostering protocol development and respondent selection
 - Questionnaire development and testing
 - Methodological direction
 - Comprehensive survey management
 - Data preparation and management



Questions?



Welcome!

New Colleagues

Nicole Kirgis
she / her / hers



Saujanya Acharya

he / him / his

Graduate Student Research Assistant
Design, Methodology & Statistical Support

- From Kathmandu, Nepal
- Student at MPSDS program
- Previously worked as a Program Manager at Viamo (IVR based surveys and information dissemination)
- Used to love trekking around the mountains when in Nepal
- Love learning about and creating electronic music



Dominic Bonanni

he / him / his

Survey Specialist Associate

Project Design & Management Group

- I really like playing guitar in my spare time!
- Also enjoy golf, hiking, and anything that gets me outside
- I write mysteries and other short stories



Chad Cattell

he / him / his

**Help Desk Coordinator Intermediate
Technical Services Group**



- I live in Tecumseh and graduated from Clinton H.S.
- I enjoy traveling and often coddiwomple* while doing so
- Worked in real estate for 20 years and have worked in other IT jobs as well

✱ To travel in a purposeful manner toward a vague destination

Nicole Doherty

she / her / hers

Financial Analyst Intermediate

Financial Services Group



- I enjoy geocaching in my spare time with my children
- I love traveling; I have had the pleasure of making many memories
- I have a passion for baking; I like to create not only enjoyable, but fun and creative treats





Andria Shimoura Goedert

she / her / hers

Survey Specialist Associate

Project Design & Management Group

- I graduated from MSU with a Bachelor's of Science in Psychology
- I enjoy comedy shows, concerts, reading, and nature hikes in my free time

Kyle Goodman

he / him / his

**Help Desk Coordinator Intermediate
Technical Services Group**



- Born and raised in Ann Arbor
- Outside of work, I enjoy hiking and mountain biking
- I also enjoy restoring old mountain bikes and just bought an old abandoned Mustang in an effort to learn to work on cars as well





Liliana Grueber

she / her / hers

Survey Specialist Associate
Project Design & Management Group



- ¡Hola! I am from Bogotá, Colombia
- Santana is my favorite musician
- One day, I want to go scuba diving in Patagonia, Argentina

Lachlan Hanrahan

he / him / his

Administrative Assistant Intermediate
Data Collection Operations

- I'm Australian and moved here in March of 2020-- caught the last scheduled flight out of Australia before the COVID shutdown
- I'm an avid photographer (with a focus on wildlife)
- I'm a keen collector of antique books and stamps



Carol Lively

she / her / hers

Director, Technical Services Group
Technical Services Group

- I am a twin
- Trained as classical violinist; now play my great, great grandfather's fiddle
- Master gardener; love perennial gardening and visiting gardens whenever I travel

Narine Verdiyan

they / them / theirs

Production Associate Manager

Data Collection Operations



- My family came here from Armenia in 1989 and I was born in Arizona
- My first language is Russian
- I have two cats that I love very dearly--Yeran and Tsiran
- In my free time, I like to read, write, dance, and swim





Bree Walton

she / her / hers

Administrative Assistant Intermediate
SRO Director's Office



- I was born on Guam, raised in San Diego, CA and moved to Michigan in 2009
- I love to travel and research the ancient world

Ian Woods

No preference on pronouns

Production Associate Manager

Data Collection Operations



- 22 year teaching career: K-12 and at the college and university level since 2005
- I am an accomplished home cook specializing in Asian and Cajun/Creole cuisine, and baking breads, pies, and cakes
- Since 2018, I have run a podcasting network that has launched five separate shows, covering a variety of topics, and recorded over 100 episodes during that time
- Competitive MOBA (Multiplayer Online Battle Arena) player since 2020

Recruitment In-Progress

- DCO: Meeting & Special Events Assistant
- DMSS: Research Area Specialist Associate/Intermediate
- PDMG: Survey Specialist Senior
- SSL: Shift Manager

Posted soon:

- TSG: Database/Analyst Programmer



Plan for Remainder of Meeting

- Lunch through 12:30
- Trivia!
 - Tables will be the trivia teams; 6 players per table
 - One “Zoom Table” with Margaret’s Assistance
 - Prizes for the winning team
- Centerpiece raffle



LUNCH

Trivia Starts at 12:30!



TRIVIA



Rules

- Each table is a team. All Zoom participants form a single, additional, team
- Each team nominates 1 person to respond. The person **must** have a smartphone or laptop
 - Scan in the QR code
 - Select an avatar and name for your team
- We will play 3 rounds of 8-10 questions each. We will display and read each question out loud, one at a time
- Once the question is read and response options displayed, your team will have 45 seconds to respond



Scoring

- Scoring is done automatically and points are more or less arbitrarily assigned
- We will display the top team scores and ranking after each round



The most important rules:

- Do not shout out your answers!
- Use of electronic devices to look up answers is strictly prohibited! This is on the honor system

<https://slideswith.com/>



Closing

