



Happening in SRO

You can find this "Happening in SRO" and all similar newsletters on the SRO Intranet Home Page, located at: <http://isr-wp.isr.umich.edu/srointranet/> under Recent News.

If you have items for the newsletter or if you would like to highlight an event, please let Ann Vernier or your unit director know.

2019 Closure Dates

SRO will be closed a total of 3 additional days in connection with the official UM Holiday closures. Staff members have the option of taking these 3 days off by using vacation time or making arrangements with their supervisor to work, if that is preferable.

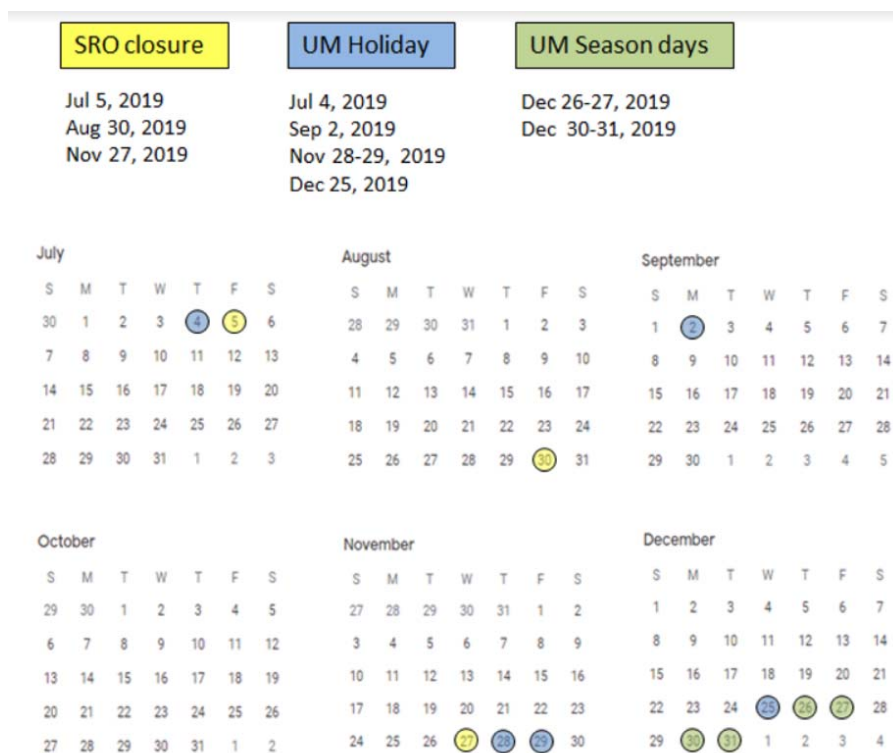
2019 SRO Designated Closure Days:

July 5 (Independence Day weekend)

August 30 (Labor Day weekend)

November 27 (Thanksgiving week)

The calendar below shows the SRO Closure Days, U-M Holidays and U-M Season Days for July-December 2019. The full list of U-M observed holidays is available at: <https://hr.umich.edu/working-u-m/my-employment/holidays-season-days>





Americans' Changing Lives

Americans' Changing Lives – Wave 6

(Terri Ridenour)

Founded by Dr. James House, the [Americans' Changing Lives \(ACL\)](#) study began in 1986, with a national face-to-face survey of 3,617 adults. Since then ACL has followed the same group of people in neighborhoods across the country for more than 25 years (1986, 1989, 1994, 2001/2002 and 2011/2012).

Picking up where Dr. House and others left off, a new ACL study led by [Dr. Margaret Hicken](#), SRC [Social Environment and Health Program \(SEH\)](#), was funded by the National Institute on Minority Health and Health Disparities. Dr. Hicken is an epidemiologist who has made substantial contributions to understanding the sources of racial health inequalities and is director of the U-M [RacismLab](#). Her ACL6 study will build on the five previous waves of data from the nationally-representative study, to examine inequalities in healthy aging between black and white people in the US.

For this sixth wave of data collection, living ACL panel members (n=1,527) will be contacted by interviewers in the Survey Services Lab (SSL) starting in April through August 2019. Data collection components include a 75-min telephone interview and verbal consent for an in-home visit scheduled and administered by a 3rd party vendor (ExamOne). The in-home visit was added to the design as another measure of health in addition to survey data. A health professional will be responsible for the draw of a small blood sample and collection of other health measurements such as blood pressure, height, weight, hip and waist circumference. The [ISR BioSpecimen Lab](#) has prepared sample collection kits, in collaboration with [CLASS Lab at the U-M School of Public Health](#) who will receive the specimens. The Study Coordinator at SEH will monitor chain of custody for all blood samples. Follow-up reminder calls for broken appointments with ExamOne will be made by SSL staff.

Up to this point, the ACL study has shown how our social connections and neighborhoods can affect our lives and ability to get by day-to-day. Research suggests that our neighborhoods have an important impact on our health. The quality of the resources in our neighborhoods and surrounding area can impact how well we can accomplish our everyday tasks, how physically active we are, what we eat, and how connected we are to family and friends. All of these parts of our everyday lives can impact our overall health as we age, including our risk for such diseases as cardiovascular disease and diabetes.

With this next wave of ACL data collection, researchers will have over 30 years of information to understand how our health is affected by our neighborhoods, work, and social lives as we age. Through physical measures and blood collection used for DNA methylation analysis, researchers can begin to understand more – and get a fuller picture through [epigenetics](#).

[Read more about the ACL research](#) and publications citing this important work.

- House, James (2015). Beyond Obamacare: Life, Death, and Social Policy.
- Umberson, Debra (2003). Death of a Parent: Transition to a New Adult Identity.

ISR EXPO - Projects & Programs
Thursday, April 4
11:30am - 1:00pm
ISR-Thompson Atrium

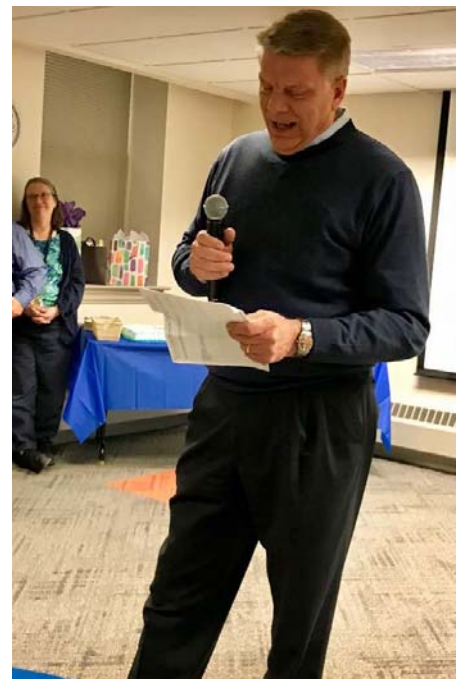
The ISR EXPO is a perfect opportunity for staff, faculty, and students to meet, mingle, and learn more about the many exciting projects and programs housed within ISR, all at one convenient time and location.

- **Enjoy** a variety of fun food!
- **Xplore** the rich portfolio of ISR social science research projects!
- **Peruse** a variety of training programs for students, postdocs and faculty!
- **Observe** the many opportunities for involvement and engage!

Note that SRO will have a booth at the EXPO, highlighting our work. The booth will be staffed by Stephanie Chardoul, Lisa Holland, and Gina Cheung.

Patty Maher's Retirement

On March 4, we celebrated Patty's retirement and her many outstanding contributions to the University of Michigan during her 30+ years of service. Celebratory speeches were given by SRC Director's Office leadership including Trivellore Raghunathan (Raghu), Catherine Thibault, and Steven Heeringa, as well as by our new SRO Director, Stephanie Chardoul. Tuba Suzer-Gurtekin represented the Surveys of Consumer Attitudes (SCA) project, and she read a letter from the Principal Investigator, Richard Curtin. Bob Groves sent a letter, which was read aloud by Catherine Thibault. People were treated to a rolling slideshow with photos of Patty and colleagues whom she has worked with over the years in SRO. Stephanie presented the collective gift of \$1001, which nicely matched our favorite survey result code for completed interviews. Below, please see a few select photos from the festivities.





Tips and Tricks

(Kelly Chatain)

GSuite for Education continues to evolve and ITS sends information about those changes to U-M via the Collaboration Forum. For those who don't follow the monthly summaries sent out by ITS, here is the latest list of updates:

"The monthly U-M Google Summaries inform campus of Google releases for Core Apps as well as the Non-Core Apps (those that are not part of the G Suite for Education agreement). We communicate important information on Core Apps throughout the month. Core and Non-Core Apps are listed on the G Suite [website](#).

Previously Communicated:

- [Hangouts Chat Update](#)
- [Material Design for Google Docs, Sheets, Slides, and Sites on Web](#)
- [Changes to Google Groups](#)
- [Classic Google Contacts Ending](#)
- [Change for Google web product notifications](#)
- [New right-click menu options in Gmail](#)
- [Google Apps Script UI Service Ending](#)
- [A new look and feel for Gmail on mobile](#)
- [Reminder: Inbox by Gmail Ending](#)

Note: Keep in mind that even when Non-Core Apps are found in a Core App (like Add-ons in Gmail and Google Drive), they are not covered by the G Suite for Education agreement.

Interested in our latest updates about Google G Suite at U-M? Check out the [Google Service Updates](#) page.

Nancy Knows

(Nancy Bylica)

HANDLING **AFTER-HOURS URGENT** FACILITY REPAIRS

In the end, most likely you will “know” when something is urgent...

If you happen to be working in the building after core working hours, on the weekend, or if your supervisor is not available, please follow the action steps below only when serious facility issues occur **after “normal” work hours**.

Call and Report to University of Michigan’s Facilities Service Center (FSC): 734-647-2059 or 7-2059 from a UM phone. Provide the Following:

- UM's building name: Perry Building
- Room number
- Description of problem
- Other

Examples of When You Should Call the University’s FSC (7-2059)

- Water Leaks
 - Standing water of moderate-scale or active leaks including overflowing or running commodes
- Temperatures below 45F or above 85F
- Security
 - Exterior doors not fully latching
 - Card reader on exterior doors not operating
 - Broken glass
- Bats or other wild animals in the building
- Power Outages
 - Large scale - one full wing or building wide

Write Down Work Order Number and Inform ISR Facilities

After a UM FSC call has been placed, please notify ISR Facilities. Provide as much information as you can about the event and include the Work Order number (e.g. 1234567-2019). Then, do these three things:

- Send an email to: isrfacilitiesandsupportservices@umich.edu
- Drop a note at the Perry Reception Desk
- Leave a voice mail for Jody Reynolds 734-368-8458

If further communication at the time of the incident is warranted, call and leave a detailed message for:

- Jody Reynolds 734-368-8458

Note: during normal work hours and for non-emergencies, submit requests in the usual manner:

- Email: isrfacilitiesandsupportservices@umich.edu
- Intranet: <http://fop.isr.umich.edu/index.cfm>
- Inform the building receptionist: ISR-Perry: 7-8043 / ISR-Thompson: 4-8354

2019 Conference Season



The International Field Directors and Technologies Conference (IFD&TC) provides a unique forum for government, academic institutions and not-for-profit agencies to communicate informally with each other. Attendees include field directors, field technicians and

survey managers. More information about the conference is available here <https://ifdetc.org/>. Heidi Guyer is also serving as one of two Program Coordinators for this year's conference.

This year, several members of SRO will be presenting their work at this conference in Toronto on May 19-22.

The 2019 SRO presentations are listed below:

Peter Batra	<i>Using Association Lists to Recruit a Large Number of Web Survey Participants</i>
Peter Batra	<i>Use of Social Media (Facebook) to Re-contact Hard to Reach Adolescent Respondents</i>
Cheng Zhou	<i>Transforming Survey Paradata</i> Co-authors: Mark Simonson, Laura Yoder, Andrew Piskorowski and Gina-Qian Cheung
Carlos Macuada	<i>Using Text Analysis to Recruit Qualified and High-Performing Candidates</i> Co-author: Grant Benson
Gina Cheung	<i>A New Coding Application</i> Co-author: Cheng Zhou
Yu-chieh (Jay) Lin	<i>How to Improve the Quality Control Assessment Process and its Efficiency -- Lessons Learned from a Data-driven Approach</i> Co-authors: Lisa Holland, Zeina Mneimneh, Gina-Qian Cheung
Daniel Tomlin	<i>Operationalizing a Limited Effort Protocol and Call in Experiment on HRS 2018</i> Co-author: Jennifer Arrieta
Ryan Yoder	<i>Item Missing Data: Prompting Essential Questions</i>
Lisa deRamos	<i>Operational Analysis of Appointment Token Effectiveness on the Health and Retirement Study</i> Co-author: Jennifer Arrieta
Kallan M. Larsen	<i>Considerations When Conducting Video-Mediated Survey Interviews</i> Co-authors: Andrew L. Hupp, Frederick G. Conrad, Michael F. Schober
Heidi Guyer	<i>Assessing Employee Satisfaction and Intention to Leave among Centralized & Decentralized Interviewers</i>
Leah Roberts	<i>Measuring Interviewer Impact for Mixed-Mode Surveys</i>

In addition, Debbie Seale, Qi Zu and Matt Hanger will be attending the conference for the first time.

The conference of the American Association for Public Opinion Research will also take place in Toronto, May 16-19. At this conference, Raphael Nishimura will present ***Adapting an Optimal Call Scheduling Strategy for Single-Frame Cell Phone***



Surveys. SMP faculty member James Wagner will present ***Using an Initial Targeted Mailed Survey to Determine Household Eligibility in a Face-to-Face Survey***, a paper that he wrote with SRO co-authors Wen Chang and Heidi Guyer. Katherine Blackburn has a poster presentation, ***Respondent Characteristics and Best Time to Establish Contact on Cellphones***. She will also be participating in "AAPOR's Got Talent," a friendly competition in which teams compete by submitting pitches for how to address an important survey research problem identified by the AAPOR community. Teams present their pitches to a panel of judges in an open session at the conference. The judges and audience will then vote to decide which team has the most innovative idea!



The biannual conference of WAPOR – the World Association for Public Opinion Research - follows the AAPOR conference. This year's WAPOR conference theme is *Public Opinion and Democracy*, and Pete Larson will be presenting his paper, ***A Qualitative Analysis of the Experience of Survey Workers Using Digital***

Data Collection Methods in Public Health Field Surveys: Results from a Health and Demographic Surveillance System in the Lake Victoria Region of Kenya. Pete's co-authors are collaborators from his position prior to joining SRO.